

## **Ordering**

An order by you is an offer by you to purchase a particular product at the price and delivery charges specified in the details of that order. The order must contain your name, email address ( if available ), shipping address, credit card number and the expiry date of your credit card so that chefdale.com can process your order. chefdale.com reserves the right to accept or reject your order for any reason, including, without limitation, an error in the price or an error in the product description posted on the site or the unavailability of any product. There maybe reasons why we or a merchant of chefdale.com cannot fulfil your order, therefore your contract with chefdale.com only comes into existence when chefdale.com advises you that it has accepted your order and your payment has been confirmed.

## **Prices and Products**

Information on prices and availability of products and delivery charges are maintained by responsible merchants participating within an chefdale.com website. chefdale.com therefore cannot guarantee that all details are current at the time of issue. Prices, availability of products and delivery charges may change at any time and are subject to availability.

All prices are shown in AUD

## **Shipping Costs**

Calculated during the checkout process. This is because final freight cost depends on the size of your order, and the shipping destination.

## **Title/Risk**

The merchants represented in chefdale.com will retain title to the products you order until you have made payment in full for those products. The liability for product defects and delivery issues remain the responsibility of the merchant within chefdale.com who picked and despatched each unique product within the order.

## **Delivery**

Merchants within chefdale.com use their best efforts to meet the scheduled delivery time, but cannot guarantee to meet those delivery times in every case. chefdale.com will not have any liability to you if any part of your order fails to satisfy in whole or in part the scheduled delivery time. Orders are despatched within 2 business days of receipt of the order using Australia Post, delivery times are then 5 to 7 business days depending on your location within Australia and Australia Post delivery times.

## **Refund/Returns Policy**

chefdale.com accepts returns and will fully refund any order, less the cost of freight, returned to chefdale.com with 4 weeks of date of delivery. Products within the order must be unopened to receive the refund.

Chef Dale Sniffen